

Spin  
graphics  
INCORPORATED

## Web Site Maintenance Agreement

This maintenance agreement removes the guesswork from making changes and updating your web site on an ongoing basis. The information contained below allows Spingraphics to offer maintenance service packages at discounted rates. Our current rates are listed below. After you have reviewed the contract and wish to initiate the service, fax the completed form to 410-691-9091. Custom request should be made directly to [spin@spingraphics.com](mailto:spin@spingraphics.com) or by calling 410-691-9090.

1. Changes are limited to text and image changes from a submitted electronic document that includes all needed information.
2. Images can be provided separately as long as their titles are clearly labeled in the electronic document with directions for page location.
3. Changes to buttons and categories should be provided in bullet points showing new order and titles. Some buttons that use FLASH or rollover graphics will incur additional charges.
4. Image changing does not include any custom modification to images. Image customization is billable at \$165 per hour. Replacing, deleting and moving images are included in this service agreement at no additional charge.
5. No rebates for unused changes, as the plan is a discounted package based on average use amongst all participants, thus allowing us to offer a lower price.

### Maintenance Packages:

**Bronze** For the user with only a few changes each month. Maximum of 2 total submittals per month or 24 per year.  
\$249 per month for one year

**Gold** For the business that needs weekly updates. Maximum if 4 submittals per month or 48 per year.  
\$395 per month for one year.

**Platinum** For companies needing updating 2 times per week or less. Maximum of 8 per month or 96 per year.  
\$725 per month for one year.

Please indicate your choice and acceptance here:

Website Name (URL): \_\_\_\_\_

Company Name: \_\_\_\_\_

Program Chosen: \_\_\_\_\_

Authorized Contact: \_\_\_\_\_

